



Dear Butler,

Welcome to the family of Silversea Butlers. We kindly ask you to complete the Butler's E-learning on your Ocean learning platform to guide you and assist you with your arrival onboard. These trainings will assist you in what it means to be a Butler onboard Silversea Cruises and be part of a team of highly trained professionals.

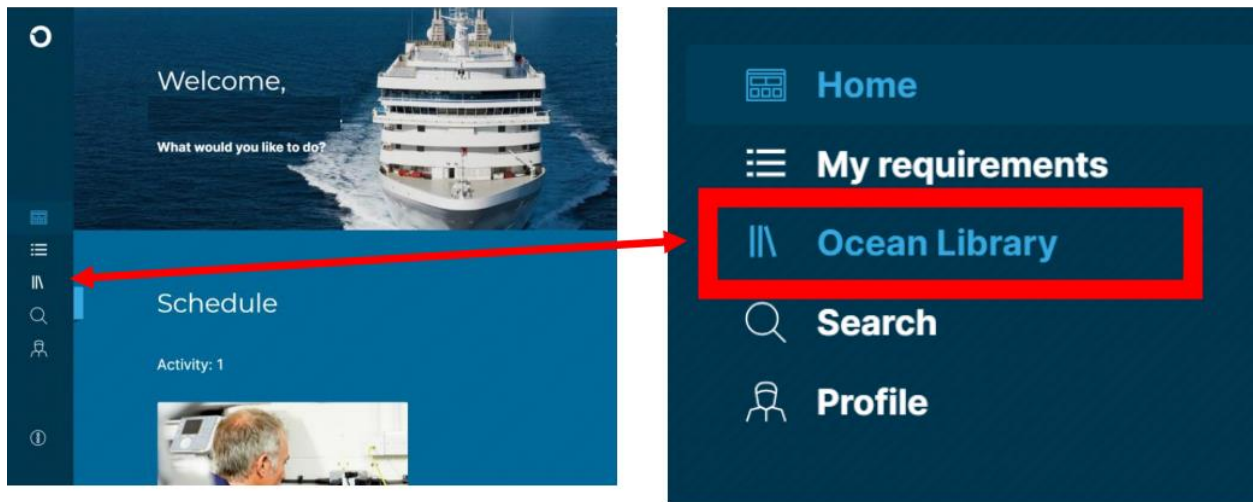
All training module must be completed two (2) weeks prior to joining onboard and a minimum of 85% shall be achieved for each module.

Steps of attending the training and tests

Please refer to the instructions on the Welcome Page to access the E-learning platform. You will require your PCN and password.

<https://crewcareer.silversea.com/welcome>

- 1) Once logged in, go to the Ocean Library on the homepage



- 2) Scroll all the way down to find the **RAPID E-LEARNING**



- 3) Select **“Butler Training”** under the category, and you will find all the mandatory trainings to be completed. ALL trainings under the “Butler Training” tab must be completed.

The screenshot displays the SilverSea Rapid e-learning interface. At the top, there is a navigation bar with a home icon, a back button, and the title "Rapid e-learning". Below this, a filter section shows "5 activities available". A dropdown menu for "Category: Butler Training" is open, with "Butler Training" selected and highlighted by a red box. Other options include "All", "Management Training", and "Uncategorised". To the right, a "Status: All" dropdown is visible. Below the filter section, the interface shows "10 activities available" in a grid. Each activity card features a video thumbnail of a man in a blue uniform, a title, a "RAPID E-LEARNING" badge, a reference code (e.g., # RE-5), and a status indicator (e.g., COMPLETED or IN PROGRESS).

← Back

Rapid e-learning

Filter

Category: Butler Training

Status: All

5 activities available

- All
- Butler Training
- Management Training
- Uncategorised

Filter

Category: Butler Training

Status: All

10 activities available

Butler training | Body Language

RAPID E-LEARNING

RE-5

COMPLETED

Butler training | Butler principals

RAPID E-LEARNING

RE-6

COMPLETED

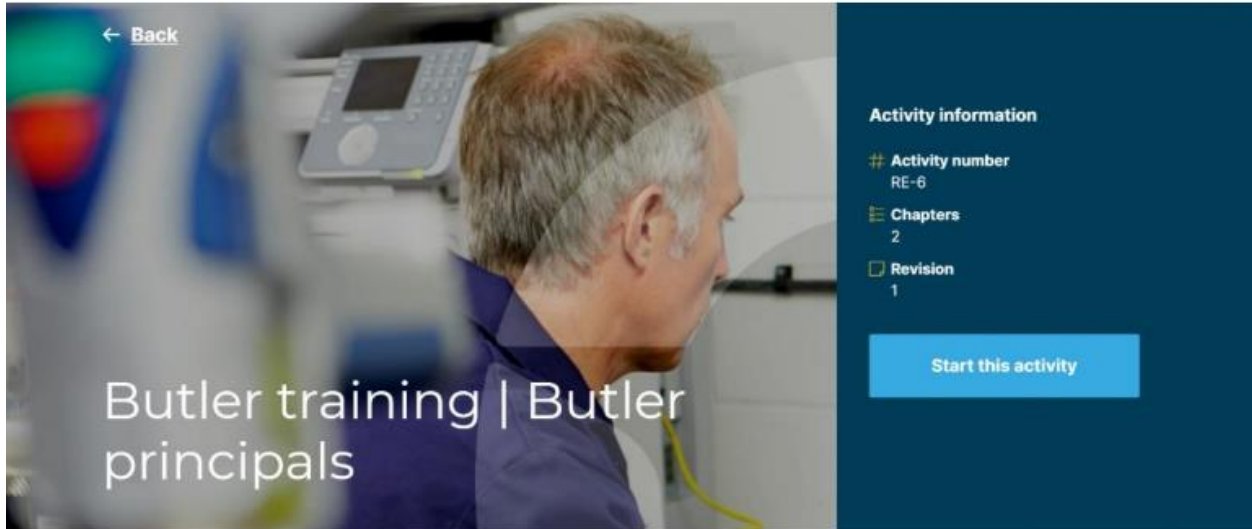
Butler training | Caviar

RAPID E-LEARNING

RE-7

IN PROGRESS

- 4) Select a module and start the activity by watching the video or reading the document and filling in the test.



The screenshot shows a user interface for an activity. On the left, there is a video player with a 'Back' button. The video title is 'Butler training | Butler principals'. On the right, there is a dark blue sidebar with 'Activity information' including: Activity number RE-6, Chapters 2, and Revision 1. A blue button labeled 'Start this activity' is positioned below the information.

Chapters

Butler principals >

Butler principals Questions >

Version information
Module version 1

- 5) The final score appears after conducting the test, and **a minimum of 85% shall be achieved**. If your final score is below 85%, you must redo the test until a minimum of 85% is reached.

Chapters

Service is not hospitality video

Completion status: Completed, Duration: 00:00:55, Attempt: 2, Score: Not applicable



Service is not hospitality | Test

Completion status: Completed, Passed, Duration: 00:01:13, Attempt: 1, Score: 100



REDO BUTTON

